

To Whom It May Concern:

Dear Sir

**MANUFACTURERS WARRANTY**

We hereby confirm the Daikin Warranty and condition:

As from the 1<sup>st</sup> April 2005, all units purchased under the Daikin brand name will carry the following warranty.

- Except for normal wear and tear, the equipment is covered in respect of faulty material and workmanship for a period of THIRTY SIX MONTHS (3 years) from date of commissioning or thirty nine months from date of delivery, whichever period expires first.
- Our liability is limited solely to supply free of charge, replacements for parts which prove faulty under normal working conditions.
- **Labour, refrigerant and time will be for your account.**
- The Daikin Semi-Hermetic Compressor only carries a 2 year warranty.
- The Daikin Hermetically Sealed Scroll type and Hermetically Sealed rotary type carry the standard 3 year warranty.
- All defective parts are to be returned to a Daikin office before a claim can be authorised.
- No warranty shall apply to any products which are modified or changed in design unless prior written approval has been given.
- No warranty shall apply should any design parameters be overlooked or ignored e.g. Pipe length parameters, electrical requirements, service and operating space, heat load calculations, incorrect paring of units, poor or incorrect installation etc.
- Service intervals will be subject to the environment and conditions the equipment is installed in. The minimum service interval required is annually (every 12 months). Proof of maintenance will be required.
- The equipment must be serviced by a Daikin dealer or a registered Contractor.
- Payment terms must be adhered to in order to uphold the warranty.