

# SAMSUNG AIRCONDITIONING WARRANTY CARD

## 24 MONTH LIMITED WARRANTY ON UNIT 60 MONTH LIMITED WARRANTY ON COMPRESSOR

PLEASE READ CAREFULLY BEFORE FILLING IN AND STORING IN A SAFE PLACE

Terms of our comprehensive Warranty are as follows:

1. Subject to the stated terms and conditions, warranty is given to the purchaser in respect of the Samsung Airconditioner, Model No and Serial No as listed on the back of this card, for 24 months on the unit and 60 months on the compressor, from date of purchase by the purchaser.

**\*\* NOTE \*\*** This warranty is subject to a maintenance agreement as set out in the schedule on the back of this warranty card. Should the equipment not be serviced as per the schedule, this warranty will become null and void.

2. This warranty covers defects as a result of incorrect assembly, defective workmanship or faulty material. It does not extend to repairs, replacement of spare parts, maintenance or service necessitated directly or indirectly by wear and tear, maltreatment of the product, misuse, improper installation or operation, neglect, connection to an incorrect voltage, damage caused by lightning, accidental damage or work effected by persons other than an authorized Samsung Agent. In cases of dispute, repairs, replacement of spare parts, maintenance and service shall be deemed to be beyond the scope of this warranty unless the purchaser is able to prove to the contrary.

3. During the period of the warranty, faults covered by the warranty will be repaired as per the schedule by the installing dealer. Spare parts necessary will be supplied by the relevant Samsung Service Centre.

4. SA AIRCONDITIONING SOLUTIONS (PTY) LTD. shall not be responsible, without limitation, for any charges for dismantling or reassembling the airconditioners for repair, any transportation or storage expenses, injury to person or property, work stoppage, impairment of other goods, breach of contract, negligence or other such action as may be deemed or alleged to be cause of a loss or damage to buyer, its agents or customers.

5. This warranty will lapse if any repairs are carried out by any person other than any person authorized by SA AIRCONDITIONING SOLUTIONS (PTY) LTD. It will also lapse if any unauthorized alteration to this warranty card is effected.

6. This warranty is not transferable. It is valid only for the original purchaser of the Product.

7. Any repairs carried out under this warranty will not extend the period of the warranty in any way.

8. Neither SA AIRCONDITIONING SOLUTIONS(PTY) LTD nor authorised service agents shall be responsible at any time during or after the period of this warranty for any loss or damage of whatsoever nature, whether general, special or consequential which may be caused or sustained by the purchaser, whether arising from, connected with or relating to any defect, fault or lack in the Product, whether such inability is complete or partial.

9. This warranty replaces all common law and other rights or remedies which may otherwise be available to the purchaser.

10. Should repairs become necessary DURING THE WARRANTY PERIOD, please phone the installation dealer as noted on the back of this warranty card.

For any repairs after the warranty period is over, contact your nearest authorised Samsung Dealer.

PTO

PLEASE COMPLETE AND STORE IN A SAFE PLACE

Customer Name:.....

Customer Address:.....

Indoor Model No: ..... Indoor Serial No. ....

Outdoor Model No: ..... Outdoor Serial No:.....

Date of Purchase:..... Invoice No:.....

Dealer Name:..... Dealer Tel. No.: .....

**WARRANTY:**

| Period               | Covered              |
|----------------------|----------------------|
| First 24 Months      | Parts Only           |
| Month 25 to Month 60 | Compressor Part Only |

**TERMS AND CONDITIONS OF WARRANTY**

- This warranty is to the original purchaser and dealer only and is not transferable.**
- This warranty is only valid if the unit is serviced every six months as per the schedule below.**
- Equipment should be serviced by the installing dealer.**
- Should the equipment be installed in corrosive environments, the necessary precautions need to be taken to protect the equipment from corrosion.**
- If equipment is installed in very dusty or dirty environments, servicing should be done every three months.**

**Service Schedule:**

- Clean indoor coil
- Check indoor and outdoor fan motors
- Check all electrical connections
- Check & clean condensate drains
- Check cooling operation
- Check refrigerant pressures
- Measure on & off coil temperatures (outdoor & indoor)
- Clean outdoor coil (High Pressure Washer)
- Check fan blades for damage / out of balance
- Check for oil spots on refrigerant piping
- Clean filters
- Check heating operation (if applicable)
- Check running current
- Clean unit cabinets

| Service No | Date | Technician Name | Technician Sign |
|------------|------|-----------------|-----------------|
| 1          |      |                 |                 |
| 2          |      |                 |                 |
| 3          |      |                 |                 |
| 4          |      |                 |                 |
| 5          |      |                 |                 |
| 6          |      |                 |                 |
| 7          |      |                 |                 |
| 8          |      |                 |                 |
| 9          |      |                 |                 |
| 10         |      |                 |                 |

By signing this service record the technician confirms that the service has been carried out and that the unit is in a satisfactory working condition and performing to specification.